Domino Pizza Employee Manual

Domino Pizza Employee Manual Domino Pizza Employee Manual A comprehensive employee manual is a vital resource for any organization, especially in the fast-paced world of pizza delivery and restaurant service. For Domino's Pizza, a global leader in the pizza delivery industry, the employee manual serves as a foundational document that outlines company policies, standards, expectations, and procedures. It ensures consistency across locations, promotes a positive work environment, and helps employees understand their roles and responsibilities. In this article, we will explore the key elements of the Domino's Pizza employee manual, including company policies, employee conduct, operational procedures, customer service standards, and safety guidelines. Introduction to the Domino's Pizza Employee Manual The employee manual is designed to serve as a reference guide for all staff members, from entry-level team members to managerial staff. It articulates the company's mission, core values, and commitment to quality and customer satisfaction. Additionally, it provides clarity on policies related to employment practices, work hours, dress code, behavior, and disciplinary procedures. Company Mission and Core Values Understanding the company's mission and core values is essential for employees to align their work ethic with organizational goals. Mission Statement - To be the leader in pizza delivery by providing high-quality products and excellent customer service. Core Values - Quality: Ensuring every pizza meets high standards. - Customer Satisfaction: Going above and beyond to meet customer expectations. - Integrity: Maintaining honesty and transparency. - Respect: Valuing team members and customers. - Teamwork: Collaborating effectively to achieve common goals. Employment Policies Clear policies related to employment ensure fairness, consistency, and legal compliance. 2 Equal Opportunity Employment - Domino's Pizza is committed to providing equal employment opportunities regardless of race, gender, age, religion, or disability. Employment Status and Classifications - Full-Time Employees - Part-Time Employees - Temporary Employees - Seasonal Workers Work Hours and Scheduling - Standard shifts, break times, and procedures for requesting schedule changes. - Overtime policies and approval processes. Payroll and Compensation - Pay periods and methods of payment. - Tips, bonuses, and other incentives. Workplace Conduct and Behavior Maintaining a professional and respectful

work environment is critical to operational success. Code of Conduct - Demonstrate professionalism at all times. - Respect colleagues, management, and customers. - Avoid harassment, discrimination, and inappropriate behavior. Dress Code and Personal Hygiene - Uniform requirements, including logo shirts, hats, and aprons. - Personal hygiene standards to ensure food safety and customer appeal. Customer Interaction -Greet customers warmly. - Handle complaints politely and efficiently. - Promote positive customer experiences. Operational Procedures Standard operating procedures (SOPs) ensure consistency in food preparation, delivery, and store maintenance. Food Preparation and Safety - Following recipes and portion sizes. - Proper handling and storage of ingredients. - Use of 3 gloves, hairnets, and sanitizers. - Cleaning and sanitation protocols. Order Processing and POS System Use - Accurate entry of customer orders. - Handling cash and card transactions securely. - Managing online orders and delivery instructions. Delivery Procedures - Verifying customer addresses. - Ensuring timely delivery. - Safe driving practices and vehicle maintenance. - Contactless delivery protocols when applicable. Store Maintenance and Cleanliness - Regular cleaning schedules. - Proper waste disposal. - Equipment maintenance procedures. Safety and Health Guidelines Ensuring safety in the workplace protects staff and customers alike. Food Safety Standards - Adherence to local health codes. - Proper food storage temperatures. - Avoiding cross- contamination. Workplace Safety - Use of protective gear. - Reporting hazards or accidents. - Emergency procedures, including fire drills and first aid. Personal Safety - Safe driving practices. - Handling of sharp tools and hot surfaces. -Ergonomics and lifting techniques. Employee Development and Training Ongoing training helps employees improve skills and advance their careers. Onboarding Process -Orientation sessions. - Introduction to company policies and procedures. 4 Skills Training - Food safety and hygiene. - Customer service excellence. - Delivery safety protocols. Performance Evaluation - Regular feedback sessions. - Goal setting and improvement plans. - Recognition programs for outstanding work. Disciplinary and Complaint Procedures A clear process for addressing issues maintains a respectful workplace. Disciplinary Actions - Verbal warnings. - Written warnings. - Suspension or termination procedures. Employee Complaints and Grievances - Reporting channels (supervisor, HR). - Confidentiality assurance. - Resolution process. Legal and Ethical Standards Adherence to legal requirements and ethical practices is non-negotiable. Compliance with Labor Laws - Minimum wage laws. - Overtime regulations. - Child labor laws. Confidentiality and Data Protection - Protecting customer and employee information. - Proper handling of

sensitive data. Anti-corruption and Fraud Prevention - Zero tolerance policies. - Reporting suspicious activities. Conclusion The Domino's Pizza employee manual is more than just a set of rules; it embodies the company's commitment to creating a positive, safe, and productive environment for its employees. By understanding and adhering to the policies outlined in the manual, employees contribute to delivering high-quality products and exceptional service, which ultimately drives the company's success. Regular updates and ongoing training ensure that staff remains informed about the latest procedures, safety standards, and customer service expectations. Whether new to the team or a seasoned employee, referencing the 5 manual helps foster a cohesive work culture rooted in respect, integrity, and excellence. QuestionAnswer What are the key policies outlined in the Domino's Pizza employee manual? The employee manual covers policies on dress code, punctuality, customer service, food safety, employee conduct, and company expectations to ensure a consistent and professional work environment. How does the Domino's Pizza employee manual address customer service standards? It emphasizes the importance of friendly communication, timely delivery, accurate order fulfillment, and maintaining a positive attitude to enhance customer satisfaction. Are there specific guidelines in the manual for food safety and sanitation? Yes, the manual provides detailed procedures for proper handwashing, food handling, cleaning protocols, and temperature checks to ensure food safety and prevent contamination. What is the dress code policy for Domino's Pizza employees according to the manual? Employees are required to wear the designated uniform, including hats and aprons, keep their attire clean, and follow grooming standards to present a professional appearance. How does the employee manual address employee conduct and professionalism? It outlines expectations for respectful communication, adherence to company policies, punctuality, and appropriate behavior at all times while representing Domino's Pizza. Are there any specific policies in the manual regarding employee safety and emergency procedures? Yes, the manual includes instructions on handling accidents, reporting hazards, emergency exit protocols, and the use of safety equipment to ensure a safe workplace. Does the Domino's Pizza employee manual include information on employee benefits or incentives? While primarily focused on policies and procedures, some manuals may briefly mention employee benefits, training opportunities, and incentive programs available to staff. What are the procedures for employee discipline outlined in the manual? The manual describes a stepby-step disciplinary process, including warnings, performance reviews, and potential termination procedures for violations of company policies. How often is the Domino's

Pizza employee manual updated, and where can employees access the latest version? The manual is reviewed regularly, typically annually or as needed, and employees can access the latest version through the company intranet or HR department. Domino's Pizza Employee Manual: A Comprehensive Review and Breakdown When it comes to understanding the inner workings of one of the world's largest pizza chains, the Domino's Pizza Employee Manual stands out as an essential guide. Serving as both a training resource and a compliance document, this manual reflects Domino's commitment Domino Pizza Employee Manual 6 to consistency, quality, and customer satisfaction. In this article, we'll explore the key components of the manual, its purpose, and how it shapes the experience of employees-from new hires to seasoned staff. --- The Purpose and Significance of the Employee Manual The Domino's Pizza Employee Manual is more than just a set of rules; it functions as a blueprint for operational excellence within the franchise. It provides employees with clear expectations, procedures, and standards necessary to uphold the brand's reputation. Why Does Domino's Have an Employee Manual? - Standardization Across Locations: Domino's operates thousands of stores worldwide. The manual ensures that every employee, regardless of location, adheres to the same high standards for food quality, hygiene, customer service, and safety. - Legal and Regulatory Compliance: The manual contains policies related to employment law, health regulations, and safety standards to ensure compliance and reduce legal risks. -Training and Development: It serves as a foundational training document, helping new employees understand their roles and responsibilities. - Brand Identity and Culture: The manual reinforces Domino's values, emphasizing teamwork, accountability, and customer focus. How Is the Manual Used? - Onboarding: New hires receive the manual as part of their orientation process. - Ongoing Training: It functions as a reference guide for refresher training sessions and updates. - Performance Management: Managers utilize the manual to set expectations and evaluate employee performance. - Policy Enforcement: Ensures consistent application of policies across the organization. --- Core Components of the Domino's Pizza Employee Manual The manual is comprehensive, covering various aspects of employment and operational procedures. We'll examine these components in detail to understand their purpose and content. 1. Company Policies and Code of Conduct This section establishes the behavioral standards for employees, emphasizing professionalism, respect, and integrity. - Dress Code: Clear guidelines on uniforms, grooming, and personal hygiene to maintain a professional appearance. - Attendance and Punctuality: Expectations regarding punctuality, reporting absences, and procedures for

requesting time off. - Customer Interaction: Standards for courteous communication, handling complaints, and ensuring a positive customer experience. - Anti-Discrimination and Harassment Policies: Zero- tolerance stance on discrimination, harassment, and bullying, with procedures for reporting concerns. 2. Employment Policies Details regarding employment status, hours, wages, and legal rights. - Work Hours and Scheduling: How shifts are assigned, flexible scheduling policies, and overtime regulations. - Compensation and Benefits: Overview of pay structures, tips, employee discounts, and benefits (where applicable). - Equal Opportunity Employment: Commitment to diversity and inclusion. 3. Food Safety and Domino Pizza Employee Manual 7 Hygiene Standards Perhaps the most critical component, given the nature of the business. - Personal Hygiene: Handwashing routines, glove usage, and dress code specifics to prevent contamination. - Food Handling Procedures: Proper storage, preparation, and cooking techniques aligned with health regulations. - Cleanliness and Sanitation: Daily cleaning schedules, equipment maintenance, and pest control measures. - Temperature Controls: Monitoring and recording food and storage temperatures to ensure safety. 4. Operational Procedures Step-by-step guidance on daily tasks and responsibilities. - Order Taking and Processing: Use of POS systems, accuracy in order entry, and handling special requests. - Pizza Preparation: Dough handling, topping application, baking procedures, and packaging. -Delivery Protocols: Safe driving practices, contactless delivery options, and handling customer payments. - Drive-Thru Operations: Efficient management of drive- thru lanes and customer interactions. 5. Health and Safety Regulations Ensuring a safe working environment is a priority. - Accident Prevention: Use of safety equipment, lifting techniques, and hazard identification. - Emergency Procedures: Fire drills, first aid procedures, and evacuation plans. - Reporting Incidents: Steps for documenting injuries or unsafe conditions. 6. Training and Development Guidelines for employee growth and skill enhancement. - Initial Training: Orientation modules covering all essential operations. - Ongoing Education: Refresher courses, cross-training opportunities, and leadership development programs. - Performance Reviews: Regular evaluations to identify strengths and areas for improvement. 7. Disciplinary Policies Clear consequences for policy violations to maintain accountability. - Progressive Discipline: From verbal warnings to termination. - Investigation Procedures: Fair and thorough review of misconduct allegations. - Appeal Process: Employees' rights to challenge disciplinary decisions. ---Special Features and Unique Aspects of Domino's Employee Manual While many restaurant manuals focus solely on operational procedures, Domino's manual incorporates

unique elements that reflect its business model and corporate philosophy. Emphasis on Technology and Innovation - Domino's is known for its technological innovations, and the manual dedicates sections to using digital tools, online ordering systems, and POS software. - Employees are trained on how to troubleshoot common technical issues to ensure smooth operations. Customer Service Excellence - The manual stresses the importance of delivering a memorable customer experience, including personalized service and upselling techniques. - It includes scripts and communication tips to handle difficult situations professionally. Sustainability and Social Responsibility - Although not always highlighted in traditional manuals, Domino's emphasizes sustainability practices, such as waste reduction, recycling, and energy conservation, encouraging employees to contribute to these initiatives. --- Domino Pizza Employee Manual 8 Training and Implementation: How the Manual Shapes Employee Experience The manual's effectiveness hinges on how well it's integrated into training programs and daily operations. Onboarding Process - New hires typically undergo a comprehensive orientation, where the manual is introduced as a primary resource. - Training sessions often include role-playing, demonstrations, and quizzes to reinforce manual policies. Continuous Reinforcement - Managers regularly reference the manual during team meetings. - Digital versions or mobile-accessible guides allow employees quick access to policies on the fly. Feedback and Updates - The manual is a living document, regularly updated to reflect new policies, technology changes, or regulatory requirements. -Employees are encouraged to provide feedback, ensuring the manual remains relevant and practical. --- Conclusion: The Value of the Domino's Pizza Employee Manual In the competitive landscape of quick-service restaurants, the Domino's Pizza Employee Manual serves as a cornerstone of operational consistency, safety, and customer satisfaction. It encapsulates the chain's standards and values, guiding employees through their daily tasks while fostering a culture of professionalism and continuous improvement. For employees, understanding and adhering to the manual is essential-not only for compliance but also for personal growth within the company. For managers and franchise owners, it offers a structured framework to maintain quality and uphold brand integrity across all locations. In essence, the manual exemplifies Domino's dedication to excellence, ensuring that every employee understands their role in delivering hot, fresh, and delicious pizza to millions worldwide. Whether you're a new team member or a seasoned staffer, familiarizing yourself with this comprehensive guide is a vital step toward contributing to the chain's ongoing success. Domino's Pizza, employee guidelines,

staff handbook, workplace policies, employee training, job responsibilities, code of conduct, employee benefits, safety procedures, company policies

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cosmic and comic full of philosophy mysticism and celestial whimsy both profoundly wild and wildly profound charles yu author of how to live safely in a science fictional universe in the not too distant future competing giant fast food factions rule the world leonard works for neetsa pizza the pythagorean pizza chain in a lonely but highly surveilled home office answering calls on his complaints hotline it s a boring job but he likes it there s a set answer for every scenario and he never has to leave the house except then he starts getting calls from marco who claims to be a thirteenth century explorer just returned from cathay and what do you say to a caller like that plus neetsa pizza doesn t like it when you go off script meanwhile leonard s sister keeps disappearing on secret missions with her book club leaving him to take care of his nephew which means leonard has to go outside and outside is where the trouble starts a dazzling debut novel wherein medieval kabbalists rare book librarians and latter day baconians skirmish for control over secret mystical knowledge and one neetsa pizza employee discovers that you can t save the world with pizza coupons

this is a directory of companies that grant franchises with detailed information for each listed franchise

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covering every aspect of employment from the job interview to post employment benefits this invaluable resource focuses on employee rights guaranteed by law and explains how workers can be protected in language praised for its clarity and accessibility this updated edition provides a strong foundation of legal knowledge and advice on wages and hours health and safety harassment invasion of privacy discipline enemployment compensation and more 448 pp radio publicity author tour 15 000 print

managers at all levels are constantly challenged to do more with fewer employees to motivate diverse groups of people and to face up to tough people problems in their workforces an important key to managers success is accomplishing these goals while protecting themselves and their companies from legal liability yet some in management tend to blame legal requirements for hindering progress toward solving problems u s law however provides managers with broad discretion in many employment situations and in most cases helps ensure that managers perform their essential functions in a way that is fundamentally fair while still supporting company goals a manager s guide to employment law will help managers make day to day decisions on how best to manage their employees and handle issues of legal liability expert author dana muir identifies the subtle and unnecessary mistakes managers make that cause legal headaches and shows how

becoming familiar with basic principles of employment law will enable them to develop an internal compass to help make the right decisions each chapter focuses on legal concepts of broad application in today s workplace providing real examples of problems managers face and offering strategies for addressing those problems

20 murders every week 18 000 assaults in the same time all on the job sharp increases in workplace violence continue to take an unfortunate toll on american business and its employees families and communities preventative measures may be well intentioned but pose troubling conflicts in themselves pitting each employee s privacy vs overall worker protection a full self evaluation of your business and its personnel may be the key to safeguard against workplace violence thomas d schneid s occupational health guide to violence in the workplace provides the important guidelines for that careful all encompassing examination most books on workplace violence focus on psychological profiles in a change of pace schneid examines the issue from a safety health professional s viewpoint taking all angles legal issues and potential ramifications into account chapters focus on not only in house efforts to prevent violent incidents but also government and legal standards directly or indirectly related to worker s rights and corporate liability make every effort to prevent workplace violence from hitting home start with advice from the occupational health guide to violence in the workplace

with the essential guide to federal employment laws you II learn the ins and outs of the most important employment laws including who the law covers what the law allows and prohibits which federal agency enforces the law and practical tips to avoid violations of the law each chapter is dedicated to explaining and demystifying one federal employment law including the americans with disabilities act family and medical leave act fair labor standards act immigration reform and control act national labor relations act pregnancy discrimination act equal pay act and many more stay ahead of the game and protect your company and yourself get the essential guide to federal employment laws

a must have legal guide for employers managers and hr professionals federal and state employment laws have seen a raft of changes in recent years from family and medical leave rights to workplace safety and employee privacy for employers staying on top of these changes is essential to running an efficient fair workplace and heading off expensive lawsuits the employer s legal handbook covers all the employment law issues you need to know about including the latest rules and best practices when it comes to

applications interviews and hiring workplace health and safety wage and hour laws remote workers health care and other employee benefits employee taxes and payroll family and medical leave employee privacy illegal harassment and discrimination and downsizing and layoffs the 17th edition includes updated employment laws for all 50 states and explains the latest developments in employment law including how to manage remote workers

the recipe for a successful restaurant now revised in this revised edition aspiring restaurateurs will find everything they need to know to open a successful restaurant including choosing a concept and location creating a business plan finding the cash and much more new content includes information on tips tip outs and reporting for the entire staff choosing the best pos system setting up a bar and managing the wine list and making the bottom line look good long term restaurants are a high risk venture but starting a bar or restaurant is still one of the most popular new business ventures cornell univ mich state overall industry sales are projected to hit 476 billion for 2005 a 4 9 increase the industry employs a workforce of 12 2 million in more than 900 000 restaurants nationwide national restaurant assn

the easy way to successfully run a profitable restaurant millions of americans dream of owning and running their own restaurant because they want to be their own boss because their cooking always draws raves or just because they love food running a restaurant for dummies covers every aspect of getting started for aspiring restaurateurs from setting up a business plan and finding financing to designing a menu and dining room you II find all the advice you need to start and run a successful restaurant even if you don t know anything about cooking or running a business you might still have a great idea for a restaurant and this handy guide will show you how to make your dream a reality if you already own a restaurant but want to see it get more successful running a restaurant for dummies offers unbeatable tips and advice for bringing in hungry customers from start to finish you II learn everything you need to know to succeed new information on designing re designing and equipping a restaurant with all the essentials from the back of the house to the front of the house determining whether to rent or buy restaurant property updated information on setting up a bar and managing the wine list profitable pointers on improving the bottom line the latest and greatest marketing and publicity options in a social media world managing and retaining key staff new and updated information on menu creation and the implementation of federal labeling when applicable as well as infusing local healthy alternative cuisine to menu planning running a restaurant for dummies gives you the scoop on the latest trends that chefs and restaurant operators can implement in their new or existing restaurants p s if you think this book seems familiar youre probably right the dummies team updated the cover and design to give the book a fresh feel but the content is the same as the previous release of running a restaurant for dummies 9781118027929 the book you see here shouldnt be considered a new or updated product but if youre in the mood to learn something new check out some of our other books were always writing about new topics

this text provides a toolkit of innovative ideas to assess and decrease costs in an organization it outlines a compilation of practical advice based on interviews and comments from more than 60 cios and it leaders and includes many other proven ideas that will successfully reduce it costs

a companion publication to the part timer primer book the instructors guide is for teachers counselors coaches and mentors who teach life and career skills to young adults this guide includes lesson plans and quizzes complete with answer guides and discussion points author darrell doepke s perspective and experiences as a small business owner provide teens parents mentors and teachers with valuable guidance that is easily overlooked or as is more often the case simply taken for granted during this important stage in a teen s life

in today's political and economic climate broad and easy agreement with the basic premise of labor law to stimulate the economy by putting more money into the pockets of working people is not likely bad economic times are generally not good for labor organization and labor standards there is of course still an important for labor and employment and good practices to help resolve employment disputes new york university s venerable and prestigious center for labor and employment law has always been dedicated to the underlying principles of labor law as expressed in the national labor relations act seventy five years ago despite recent economic challenges unforeseen at that time the center's 2010 conference the 63rd in this highly influential series was built around a stocktaking of the current condition of labor law in the united states focusing on the continuities and disparities that characterize practice in the field today this volume contains papers presented at that meeting all here updated to reflect recent developments extending beyond the nlra itself contributors discuss the effects of later legislation such as

the wagner and taft hartley acts of 1947 agencies such as the equal employment opportunity commission and the office of federal contract compliance programs and proliferating connections between labor relations law and intellectual property law experts from both the practicing bar and academia eighteen in all call on their unique strengths to address such issues as the following new applications of the 10 j injunction remedies for unlawful discharges in organizing campaigns confidentiality agreements legitimate employer interests reasonableness standard for enforcement of covenants not to compete criminal prosecutions under the computer fraud and abuse act the role of statistical evidence in systemic discrimination cases certification for class actions cultivating a plan prevent protect culture of compliance and employee representation election regulation the contributors emphasize the ways in which labor law and policy can be part of the great conversation about how to restore prosperity encourage business and create good jobs dedicated to ensuring a realistic and fair national labor policy for the future this important publication offers definitive current scholarship toward that goal as such it will be of inestimable value to practitioners government officials academics and others interested in developments in u s employment and labor relations law and practice

vols 9 17 include decisions of the war labor board

top authors poke fun and pay tribute to h p lovecraft s cthulhu mythos knock knock who s there cthul cthul who exactly i ve come to tickle your funnybone oh and also to eat your soul in 1928 weird tales debuted the call of cthulhu by h p lovecraft and the cthulhu mythos was born in the 90 years since dozens of writers have dared play within hpl s mind blowing creation but never with such terrifyingly funny results now top authors lampoon parody and subvert lovecraft s mythos see cthulhu cut short his nap at the bottom of the pacific ocean to invade north korea watch the unspeakable eater of souls solve crimes on the pulpy streets of innsmouth and speaking of largish elder gods listen to a plastic elvis doll dispense folksy advice straight from the heart of the emperor of dread again of tentacle face is confronted by frail humans who dare defy the incarnation of ultimate evil but this time not by brave monster hunters and terrified villagers but by fan fiction writers clueless college students and corporate lawyers okay we realize it s hard to know who to root for in that confrontation twenty three mirthful manifestations within the cthulhu mythos from best selling and award winning authors neil gaiman mike resnick esther friesner ken liu jody lynn nye laura resnick nick mamatas and many more guaranteed to leave you howling because if you look at it just right there s nothing funnier

than a soul writhing in cosmic horror before a tentacled maw of malevolence as hpl himself saith from even the greatest of horrors irony is seldom absent praise for the unidentified funny objects anthologies edited by alex shvartsman this book is a delight there are a lot of giggles here and every now and then you II laugh your head off this is a hoot from start to finish galaxy s edge shvartsman delivers a wonderful anthology and if you want to broaden your humorous sff reading unidentified funny objects is a great place to start a fantastical librarian praise for alex shvartsman shvartsman is an entertaining writer who can take on many voices and make them his locus alex shvartsman s comedy is bright and direct with clever dialogue of both the inner and outer sort tangent online complete contributor list neil gaiman jody lynn nye mike resnick ken liu nick mamatas esther friesner david vaughan kevin wetmore shaenon k garrity brian trent alex shvartsman rachael klahn jones yvonne navarro scott huggins gini koch aidan doyle konstantine paradias amanda helms laura resnick matt mikalatos laura pearlman lucy a snyder original stories by david vaughan jody lynn nye mike resnick brian trent yvonne navarro g scott huggins gini koch aidan doyle amanda helms laura resnick laura pearlman lucy snyder and nick mamatas reprints by esther friesener kevin wetmore shaenon k garrity alex shvatsman ken liu rachael k jones neil gaiman konstantine paradias and matt mikalatos

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family was displaced from their traditional home years ago following a devastating flood and the loss of shane s father and her grandparents they don t think they II ever get their home back then shane s mother and a local boy go missing after a strange interaction with a fairy ring shane her brother her friends and her lone surviving grandparent who isn t to be trusted set off on the road to find them but they may not be anywhere in this world or this place in time nevertheless shane is going to find them darcie little badger s elatsoe launched her career and in the years since has become a beloved favorite this prequel to elatsoe centered on ellie s grandmother deepens and expands darcie s one of a kind world and introduces us to another cast of characters that will wend their way around readers hearts p r a i s e a classic fantasy adventure and a balm for any soul weary of oppression kirkus starred a wonderful addition to the elatsoe universe with vital representation worthy of any ya collection highly recommended school library journal starred allows readers to absorb each inventive twist unexpected encounter jolt of creepy menace and dreamy illustration booklist starred with elements of lipan apache oral history fantasy and mysteries the captivating novel sheine lende follows found and inherited family members as they persevere foreword starred epic bulletin of the center for children s books gritty luminous beguiling shelf awareness darcie little badger is so good at what she does and i can t wait to see what she comes up with next locus magazine

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