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Tourism MarketingStrategic Brand Management in the Age of AI and DisruptionServices MarketingEthical and Social Marketing in AsiaAdvances in Digital Marketing and eCommerceManaging Innovation and New Product DevelopmentInternational Marketing ResearchConsumer Behavior and Marketing StrategyRELATIONSHIP MARKETINGContemporary Issues in Social Media MarketingA Multidimensional Economic Assessment of Africa" Brand Perception among Rural and Urban Consumers"CONFLUENCE: CRITICAL MULTIDISCIPLINARY APPROACHES TO 21st CENTURY ISSUESB2B Brand ManagementIntegrated Marketing Communications for Public PolicyNew Trends in Business ManagementBusiness EnvironmentGlobal Business StrategiesTrust in Social and Business RelationsStrategic Business Decisions for Sustainable Development DEVASHISH. DASGUPTA Hussain, Zahid K. Rama Moahana Rao Bang Nguyen Francisco J. Martínez-López CHATURVEDI, MUKESH V. Kumar Dhanalakshmi Marar BISWAS, SUPRIYA Bikramjit Rishi Jacob Wood Dr. Pramod H. Patil Dr. Jagdish Kumar Sahu Philip Kotler Shriram Kadia Dr M Sandra Kirthy A.C. Fernando Dr. M. Ganesh Babu, Dr. Uma Gulati, Dr. G. Vani, Dr. B. Nagarjuna Joanna Paliszkiewicz Dr. M.B.M. Ismail

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in a world where market disruptions are frequent and rapid understanding how to harness ai for brand management is crucial ai can be used to analyze consumer behavior optimize marketing campaigns and anticipate market trends furthermore integrating ai tools may enhance customer engagement personalize experiences and improve decision making processes leading to reshaped brand strategies leveraging these advancements may result in achieving business success strategic brand management in the age of ai and disruption emphasizes the significance of staying ahead of technological trends and maintaining brand resilience during periods of change by offering a strategic approach to ai and disruption it empowers the ability to make informed decisions and drive brands forward in an increasingly digital and competitive landscape covering topics such as predictive analysis recommender systems and green marketing this book is an excellent resource for brand managers marketers business leaders professionals scholars academicians researchers and more

there is a growing interest in firms adoption of ethical and social marketing approaches among academics and practitioners alike ethical marketing is the application of ethics into the marketing process and social marketing is a concept that seeks to influence a target audience for the greater social good ethical and social marketing in asia examines this so far unexplored area investigating why differing cultures and consumption behaviours require different emphasis in different markets the diversity of the asian countries provides a perplexing environment to the development and management of ethical and social marketing the belief that bottom line profits is enough for a company is often not favourably viewed by asian countries emphasising collective social and long term benefits for the people and country due to these interesting characteristics and complexities the study of ethical and social marketing in asia is a timely topic the first chapters introduce ethical marketing in asia followed by case studies of how the approach is used across 14 diverse economies geographically based on clusters north east china taiwan japan south korea south east singapore malaysia thailand vietnam cambodia the philippines indonesia and south asia india pakistan bangladesh the second part discusses social marketing using the same sequence of regions and economies and the third part explores the unique link to fairness management in asia followed by a

conclusion explores the nature of ethical and social marketing from an asian perspective discusses current ethical and social marketing researches and practices in different areas industries commercial and non commercial sectors serves as an invaluable resource for marketing academics and practitioners requiring more than anecdotal evidence of different ethical and social marketing applications compares and contrasts unethical situations covering important aspects related to ethics society and fairness includes an interesting mix of theory research findings and practices

this book highlights the latest research articles presented at the third digital marketing ecommerce conference in june 2022 papers include a varied set of digital marketing and ecommerce related topics such as user psychology and behavior in social commerce influencer marketing in social commerce social media monetization strategies and social commerce characteristics the papers also extends to the topics of branding business models user and data privacy social video marketing and commerce among others

innovation is the key to success in any business and is the only way to surpass competition an innovative concept can lead to the development of a new product this comprehensive book explains how an innovative idea or a concept if executed properly can create the best product in the market the book presents a framework for a new product development laying emphasis on generic concepts and processes which are useful and profitable for small and large organizations including the multinationals the book highlights the innovation theories that are helping service sector companies to prosper and excel in their fields it also provides a mathematical formula for students to calculate sales estimation of first time sales of a new product the ten case studies on real life products from the indian market enrich the text and enable students to fully understand innovative techniques that help increase the potential and market value of an established product key features gives a number of examples to illustrate the concepts discussed in the text incorporates several illustrative figures tables and boxes to make the learning process more accessible provides well graded chapter end exercises to test students

this book provides a practical detailed and well documented guide that takes students and market researchers through all phases of developing and conducting global marketing research this book not only accounts for the recent developments in the scope and extent of global marketing research but also examines advances in both quantitative and qualitative research techniques and the impact of the internet on research in the global environment it includes coverage of all phases involved in designing and executing

global marketing research from analyzing the nature and scope of the research to the preliminary stages gathering data designing the questionnaires sampling and presenting the data numerous country specific examples and case studies will add to the understanding of the concepts laid out in the book this edition features updates related to leveraging the power of ai internet of things machine learning blockchain robotics the metaverse and otheremerging technologies that are impacting the way in which marketing research is performed with an instructor s manual as well as ppt slides covering major topics within the chapters in addition to numerous cases this text provides the most current and relevant information about the global marketing research industry and outlines the necessary techniques that can guide researchers in their work

consumer behavior and marketing strategy addresses the steep rise in market competition and how marketing strategies adapt to capture impacts and provide solutions this comprehensive guide delves into the interdisciplinary field of consumer psychology and its interaction with products it explores how these strategies contribute to business growth convert occasional customers into repeat consumers and navigate consumer behavior challenges the book provides insights into complex consumer behavior from basic to advanced levels addressing issues from both marketer and consumer perspectives each thoroughly researched chapter follows a logical flow ensuring continuity for readers concepts are illustrated with examples and end of chapter questions offer practice aimed at undergraduates written in simple lucid language the book accelerates beginner learning the glossary at the end helps readers understand frequently used marketing terms consumer behavior and marketing strategy is an invaluable guide for understanding the interaction of consumer behavior and marketing strategies offering practical solutions and comprehensive insights

the role of relationship marketing in the current business scenario has become significant as maintaining good relationships with various sections of society especially the customers is important for achieving organisational objectives the book encapsulates all the essential aspects of relationship marketing in an easy to understand manner it has been thoroughly revised and enlarged in the second edition and incorporates topics based on emerging concepts of marketing and technology including relationship parameter in brand identity service recovery paradox adversity quotient of relationship managers impact of social networking on customer relations as well as applications of cloud and mobile computing in the practice of relationship marketing inclusion of new and contemporary case studies from industries toyota logo removing pain points how coco colas low cost solar cooler is helping coke

spread its wing in villages and mobile computing in general insurance business provides a practical orientation to the text and help students to understand concepts of relationship marketing in the context of real world situation apart from these case assignments have been developed on various dimensions of relationship marketing intended as a textbook for the postgraduate students of management the book is equally useful for relationship managers executives and sales and marketing professionals

in a short time span social media has transformed communication as well as the way consumers buy live and utilize products and services understanding the perspectives of both consumers and marketers can help organizations to design develop and implement better social media marketing strategies however academic research on social media marketing has not kept pace with the practical applications and this has led to a critical void in social media literature this new text expertly bridges that void contemporary issues in social media provides the most cutting edge findings in social media marketing through original chapters from a range of the world's leading specialists in the area topics include the consumer journey in a social media world social media and customer relationship management crm social media marketing goals and objectives social media and recruitment microblogging strategy and many more the book is ideal for students of social media marketing social media marketing professionals researchers and academicians who are interested in knowing more about social media marketing the book will also become a reference resource for those organizations which want to use social media marketing for their brands

this book is a useful resource for government policy analysts academics students of higher education and business practitioners interested in african economies and the key economic issues these economies are facing in 2020 in the face of weak governance and growth globally there is still a window of opportunity for countries in africa to build on not only their traditional industrial capabilities but also pave the way for positive developments in international trade and in the way governments tackle poverty and inequality by focusing on four areas 1 agriculture and livestock 2 consumption poverty and inequality 3 financial services employment and corporate governance and 4 economic integration international trade and foreign direct investment fdi this book presents a series of empirical studies that examine important contemporary economic issues facing africa the book incorporates a range of methodological approaches with some chapters providing case study analyses while others embrace more traditional forms of econometric testing

the fast moving consumer goods fmcg sector is a cornerstone of the indian economy and it touches every aspect of human life it is the fourth largest sector and an important contributor to the indian economy this industry is volume driven and characterized by low margins it mainly deals with the production distribution and marketing of consumer packaged goods and is therefore alternatively called the cpg consumer packaged goods industry the industry is also engaged in the operations supply chain and general management of these goods the fmcg industry provides a wide range of consumables and therefore the amount of money circulated against fmcg products is also very high

as b2b solutions continue to advance industrial companies are embracing branding to differentiate themselves and generate preference for their offers while branding has been crucial to the success of renowned consumer goods like coca cola mcdonald s and mercedes benz it s time for more industrial companies to systematically enhance their brand management strategies industrial pioneers such as caterpillar dupont ge and siemens have paved the way demonstrating that effective branding goes beyond assigning names to products or services it entails a commitment to delivering the level of performance associated with the company's offerings a brand promise that fuels all organizational activities and collaborations with partners this book s second edition builds upon the conceptual framework exploring transformative performance marketing and artificial intelligence to elevate b2b brand management by integrating theoretical aspects of h2h human to human marketing service dominant logic design thinking and digitalization it deepens the understanding of branding for industrial products featuring dozens of real world examples this book illustrates how successful branding can propel industrial companies to new heights readers can expect to gain actionable insights and a comprehensive understanding of the evolving landscape of b2b brand management enabling them to propel their industrial branding to the next level

this book is based on detailed empirical research conducted to analyse the communication dissemination approach applied to the world s largest employment guarantee program mgnrega mahatma gandhi national rural employment guarantee act to uncover the insights perspectives and understanding of the program more than 30 villages in western parts of india were visited and more than 400 mgnrega beneficiaries were contacted personally by the author the book connects the two concepts of integrated marketing communications imc and public policy and highlights the importance of using the imc tools for a meaningful and comprehensible

communication dissemination strategies and campaigns a global overview of public policy dissemination approaches adopted by federal governments in brazil niger philippines indonesia pakistan bangladesh south africa and kenya have been presented to sensitize the readers with the communication dissemination strategies used at the global level the book presents and discusses a conceptual framework for the ideal public policy communication initiatives and highlights the apt communications vehicles for the illiterate vulnerable and marginalized beneficiaries

an international conference on new trends in business management was organized by immanuel business school with overseas partners seattle pacific university spring harbor university and many others which provided an opportunity to compile a book with collection of conference research papers related to new trends in business management the conference helped in creating knowledge based outcomes through robust interaction between corporate delegates academicians practitioners research scholars and management students the research papers on new trends in business management with sub topics online marketing trends in training and development legal aspects of business good service tax demonetization green marketing digital marketing consumer behavior e commerce corporate social responsibility organizational development and change were presented by authors in lucent way highly learned eminent faculty from different esteemed educational institutions across the globe experienced persons from industries and management students have contributed more than 40 papers on different management areas we hope that readers of this book will gain insights of current fluctuations and upcoming trends in business management

in the dynamic landscape of the digital era where interactions span from the personal touch of face to face conversations to the vast interconnected world of the internet understanding trust has never been more crucial trust in social and business relations theory and practice provides a groundbreaking exploration of the multifaceted nature of trust in our modern society this insightful book navigates the reader through the intricate web of trust in digital and traditional contexts across its four compelling parts the book examines the evolution of human relations in the digital age investigates the role of trust in various social and business scenarios explores the dynamics of trust in specific industries and discusses the broader implications of trust in national and international spheres with contributions from esteemed academics and industry experts around the globe this book delves into pressing issues such as the impact of social media on business relationships the challenges of romantic connections in cyberspace and the evolving trust

dynamics in industries like mobile payments and smart hotels it also tackles significant themes like trust in government the nuances of international business negotiations and the emerging trust paradigms in smart city port maritime nexus the book is not just an academic exploration it s a vital resource for business professionals policymakers and anyone interested in the complexities of trust in our interconnected world it offers a unique blend of theoretical insights and practical perspectives making it an indispensable guide for navigating the challenges and opportunities of building trust in the digital age this book is a must read for those seeking to understand the delicate balance of trust in the tapestry of modern human relationships

it is our pleasure to present the proceedings of the international conference that was held on 1 st and 2nd march 2023 at department of commerce b s abdur rahman crescent institute of science and technology vandalur chennai this conference provided a platform for researchers academics professionals and industrialist from various fields to come together and share their research findings innovative ideas and experiences the theme of the conference was management accounting banking economics and business research for sustainable development which attracted a diverse range of research papers presentations and active participations the conference was a great success and we received an overwhelming response from participants across the globe the conference proceedings contain papers that have been thoroughly reviewed by a panel of experts in their respective fields these papers have undergone a rigorous peer review process to ensure their quality and relevance to the conference theme the proceedings cover a wide range of topics including but not limited to the field of commerce the papers presented in these proceedings reflect the latest developments and advancements in the field they provide valuable insights and offer practical solutions to real world problems the proceedings also serve as an excellent reference for researchers scholars and practitioners who are interested in pursuing further research in the field

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